



Social Welfare Board

Patee Market Health Center
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Linda Judah
Executive Director

James McMillen, MD
Medical Director

Deborah Borchers
Operations Director

Serving the healthcare needs of the underserved of the City of St. Joseph and Buchanan County since 1913.

Social Welfare Board Board of Directors Minutes April 26, 2022

Social Welfare Board Members

Robert Stuber, MD, President
Carol Burns
Hon. Dan Kellogg
Nancy Nash
Rex Robinson
Tom Russell

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Ron Hook, Buchanan County
Commissioner
Bill McMurray, St. Joseph City
Mayor

FOFC Board Members

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Patty Ziesel, Treasurer
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Jennifer Soper-Wilper, Esq.
Mark Struthers
Deborah Weems, MD
John Wilson

Dr. Robert Stuber called the April 26, 2022 board meeting to order at 3:00 p.m. from the Rogers' Pharmacy conference room, 3705 N. Belt Highway, St. Joseph, MO.

Board members present: Dr. Stuber, Rex Robinson, Tom Russell and Nancy Nash
Absent: Carol Burns and Judge Kellogg
Staff present: Linda Judah, Deborah Borchers and Dr. McMillen

I. Minutes: The minutes of the March 22, 2022 meeting were reviewed. Rex moved to approve the minutes; Tom seconded the motion and the motion carried.

II. Old Business: No old business

III. New Business:

Director Reports:

1. Director of Operations-Deborah Borchers Financials

Deborah presented the financials for March 2022. Rex Robinson moved to accept the financials. Nancy Nash seconded the motion. Financials filed for audit.

2. Linda Judah, Executive Director's report follows:

Personnel: Hired LPN; Carol Moya, Volunteer Spanish interpreter retired effective 4/27/2022

COVID-19: Work continues with Americares (Year II) and Project Finish Line...two grant initiatives...one for the clinic and another for the Missouri Association of Free Clinics.

Gathering information for the American Recovery request.

Westside: Working with MWSU marketing student regarding branding options

Managing work plans for Title X program ...completed 21-22 and created 22-23

Prepping for 340b re-certification

Updated thirty-four Title X policies...copies sent to MFHC

Attended ARC meeting; served on the funding formula committee

Facilitating monthly staff meetings

Medical: Ongoing facilitation of the medical staff meetings. Managing criteria required by

NCQA: Access; care coordination; risk stratification; clinical quality measures; resource stewardship; patient experience

Granted funds from HRSA to assist with the Equitable Vaccine Network.

Granted year 2 funds from Baxter International for the clinic's diabetic education and food program... an initiative through Americares. SWB featured in Baxter publication.



Recognized by the NCQA for our quality of patient care.

Agency as whole: Working through the electronic medical record set-up and training stages.

- Issuing weekly clinic news publication to staff;
- Issuing monthly Clinic Beat; updated stakeholder emails
- Facilitating the QI and provider meetings
- Participating in the State Exec monthly meetings for NAFCC

Dental: CDBG and Delta Dental grant pending; meeting quarterly with staff

Miscellaneous:

Met with Social media consultant to discuss new PR plan...consultant reports her new posting format has produced a dramatic change in results. The prior format of posting would reach around 100-200 people per post, and get maybe 10 - 20 engagements, usually from current followers. The new format, so far, is reaching anywhere from 400 to over 1000 people per post, and getting anywhere from 60 to over 100 engagements per post, including engagements from non-followers; since March 24 (the first posted photo), the page has gained 22 new followers

- ECHO's Covid weekly series calls
- CDC year 2 grantees meetings
- Serving on the SDOH and Patient work groups for the Roadmap initiative
- Assisting Americares with Patient voice initiative
- Serving on Mosaic's Ethics committee and Mosaic's LTAC board
- Conducting a vendor analysis with Premier...a group purchasing organization
- Serving on the Unmet needs committee
- Serving on the COC executive committee
- Presented The Social Welfare Board's story to the new Mayor, City Council and City Manager.
- Submitted request for ARPA funds from the County to assist with new EMR/equipment and seed/year 2 funds for a CHW.
- Working with the State to secure two CHW's for pandemic preparedness.

FOFC: Finance Committee and SWB Board members met with Nodaway Bank to review account.

Initiatives: In year 4 working with Roadmap to Health Equity...objective to establish a nationwide quality data infrastructure to systematically report quality measures for FCC's. President of MAFCC – managing the Americares grant for MAFCC; held MAFCC State meeting 4/5/22;

Participating in the State Leads monthly meetings with NAFC;

Working with Dr. Jennifer Jackson, MWSU to conduct a market analyses for the Social Welfare Board regarding name, branding and messaging. Work will begin in the fall over 2 semesters. Participated in the Missouri Diabetes Council meeting. Putting together table for the YWCA's WOE

Funding news: 2% increase from City; Awarded \$25,000 from the Thanksgiving Fund

\$20,000 from HRSA for the Equitable Vaccine work; \$25,000 from Baxter International for the Diabetic program; \$300.00 from AmeriCares for participating in a focus group.; Secured approximately \$15,000 from SMHW and MFHC to assist with the EMR project

IV Operations:

Budget update: The City has accepted the Social Welfare Board’s budget request that includes a 2% increase.

EMR update: Linda reported the go live date has been changed to July 1, 2022. The set up and onboarding process continues. All funds needed for the electronic medical record change have been secured or promised.

Resignation notice change: The Board discussed changing the resignation notice from 2 to 4 weeks. After much discussion, the idea was tabled.

Board Resolution: Nancy moved that Linda Judah, be designated authorization to negotiate, execute and sign the formal APRA agreement with the County. Rex seconded the motion, motion carried.

Deborah presented the stats for March as follows:

MEDICAL CLINIC

| Scheduled | Total Seen | Capacity | Average Seen Per Day | % Capacity |
|-----------|------------|----------|----------------------|------------|
| 546 | 432 | 688 | 12.8 | 63% |

WESTSIDE CLINIC

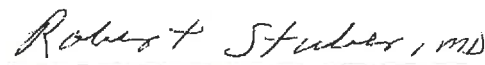
| Scheduled | Total Seen | Capacity | Average Seen Per Day | % Capacity |
|-----------|------------|----------|----------------------|------------|
| 324 | 202 | 368 | 8.5 | 55% |


DENTAL CLINIC

| Scheduled | Total Seen | Capacity | Average Seen Per Day | % Capacity |
|-----------|------------|----------|----------------------|------------|
| 276 | 273 | 334 | 15.4 | 80% |

IV. Clinic updates: See Director’s notes above.
Meeting adjourned at 4:30 p.m.

Next board meeting scheduled for May 24, 2022


Dr. Robert Stuber, President


Linda Judah, Executive Director